



USER GUIDE

Subscriptions



BELVG

OUR SUPPORT TEAM:

STORE@BELVG.COM, SKYPE: STORE.BELVG

Table of Contents

1. Introduction to Subscriptions	3
2. How to Install and Deactivate	4
3. How to Configure	5
4. How to Use	11

1. Introduction to Subscriptions

Prestashop Subscriptions module offers you intelligent tools to automate regular purchases. If your products and services are ordered on a constant basis and demand recurring payments (magazines, bottled water, pills, etc.), help customers set a subscription type and receive them by a certain time without cease.

Key features:

- Different subscription types;
- Editable subscription rules;
- List of subscriptions and subscribers;
- Subscription statistics in customers' accounts;
- email notifications for subscription payment, activation & expiration dates;
- Backend notifications about the subscription delivery date.

Overall information:

Prestashop Subscriptions contains lots of features that make it quick and easy to create new subscription periods and manage existing ones. Catalog items are easily tied to created subscription periods.

Besides making one-time purchases, customers will be offered to subscribe for your products and get them regularly. It helps customers save time and manage their requirements in a better way.

The extension provides manageable statistics and allows to send email notifications to customers who expect subscription payment due date.

2. How to Install and Deactivate

How to Install

1. Set 777 or 0777 on the folders: **'/modules/'**

Important! Change all permissions back after installation.

2. Go to **Modules** -> **Add a module from my computer** -> choose the file (.zip) -> upload this module. Choose module in section **Front Office Features** and install it.
3. Go to **Advanced Parameters** -> **Performance** -> click the **Clear Smarty Cache** button

How to Deactivate

Click the button **Disable** in **Modules** -> **Front Office Features**.

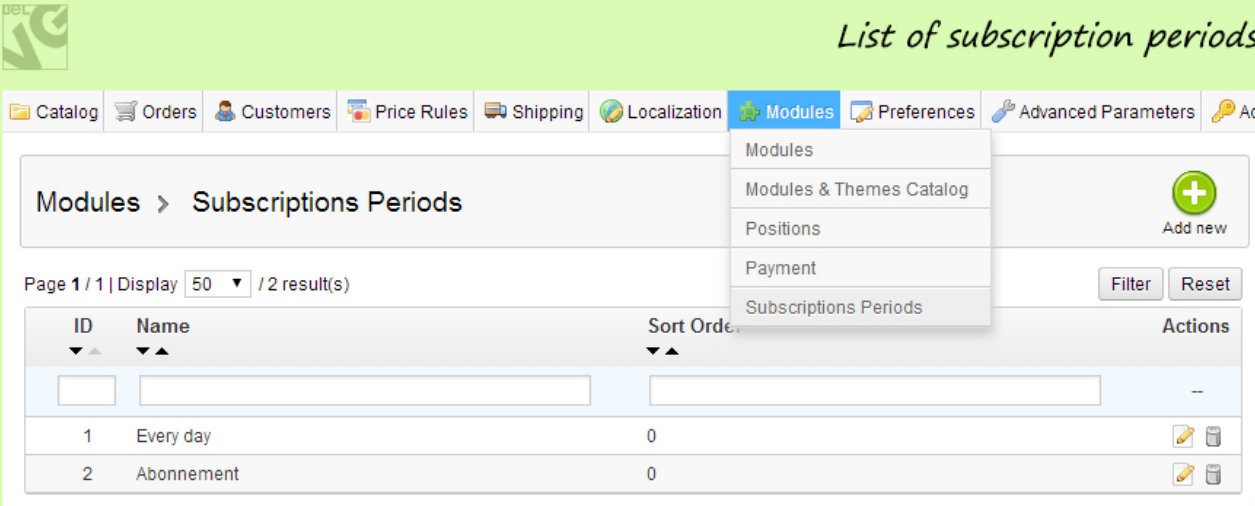
To remove the extension from the server, press **Delete** in **Modules** -> **Front Office Features**.

3. How to Configure

Log in to the admin panel, and we will show you how to configure the extension step by step.

How to create new subscription period

Go to the Subscription Periods page at the backend to create subscription period.



List of subscription periods

Navigation: Catalog, Orders, Customers, Price Rules, Shipping, Localization, **Modules**, Preferences, Advanced Parameters, Ad

Modules > Subscriptions Periods


Page 1 / 1 | Display 50 / 2 result(s)

Filter Reset

ID	Name	Sort Order	Actions
1	Every day	0	
2	Abonnement	0	



Add new

You can create an everyday/week/month/year subscription or specify some periodical deliveries – once a week, twice a month, three times a year, etc. If you don't have delivery on Sunday, no problem – the extension allows you to set up the days of week when subscription is excluded.


Add new subscription period


Catalog
Orders
Customers
Price Rules
Shipping
Localization
Modules
Preferences
Advanced

Modules > Subscriptions Periods > Edit

 Save
  Back to list

Frequency

Name:

Every day 

Sort Order:

0

Restart Every:

1

Days ▼

Expires After:

1

Month ▼

Choose Weekdays:

Sunday
 Monday
 Tuesday
 Wednesday
 Thursday
 Friday
 Saturday

Payment prior to Delivery (in days):

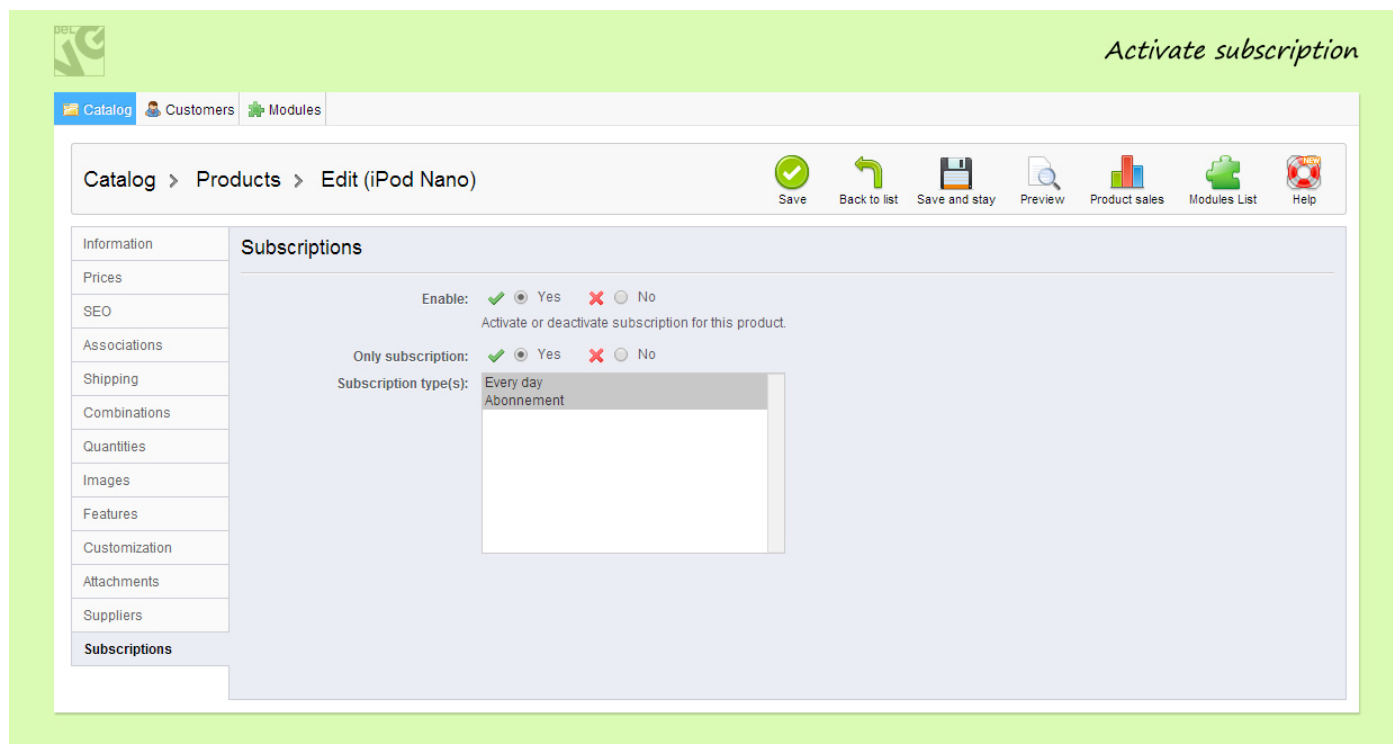
2

* Required field

In the Name field, specify the period name which will be displayed on the product page. In the Sort Order field, specify the order for this period to be displayed on the product page. In the Restart Every field, specify the periodicity of service rendering/product delivery. In the Expires After field, define after what period the subscription will expire. In the Choose Weekdays field, select the days of the week forbidden for subscriptions. In last field specify before what number of days till service rendering/ product delivery the customers have to effect payment.

How to manage subscription product

Go to Catalog → Subscription products page at the backend. Click the Add new button. In the Product field, select product. Activate subscription for this product. Select what period types will be available for this product subscription.



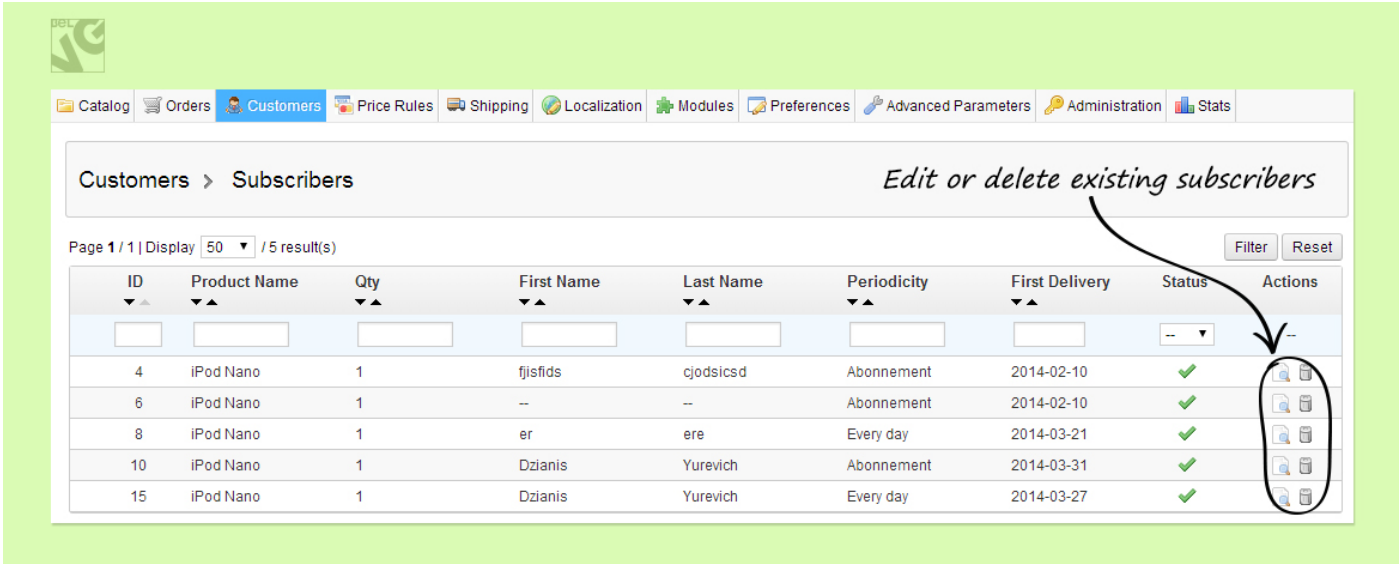
The extension allows not only creating new products of subscription type but also converting existing products to subscription ones in just few clicks. The following describes how to do it properly.

Go to Catalog and choose product you want to be subscription one. Click Edit and move to Subscriptions tab. Enable product subscription. Select what period types will be available for this product subscription.

Note: the No subscription period type allows you to sell items as simple products without subscription











How to manage subscriptions

You can view all information about current subscriptions on the Catalog → Subscription Products.




Customers > Subscribers *Edit or delete existing subscribers*

Page 1 / 1 | Display 50 / 5 result(s) Filter Reset

ID	Product Name	Qty	First Name	Last Name	Periodicity	First Delivery	Status	Actions
4	iPod Nano	1	fjlsfids	cjodsicsd	Abonnement	2014-02-10	✓	 
6	iPod Nano	1	--	--	Abonnement	2014-02-10	✓	 
8	iPod Nano	1	er	ere	Every day	2014-03-21	✓	 
10	iPod Nano	1	Dzianis	Yurevich	Abonnement	2014-03-31	✓	 
15	iPod Nano	1	Dzianis	Yurevich	Every day	2014-03-27	✓	 





You can activate/deactivate subscription for this product. Besides you can choose another period type for the subscription.

Now navigate to Orders to view notification of product delivery date, ordered in subscription.






[Catalog](#)
[Orders](#)
[Customers](#)
[Price Rules](#)
[Shipping](#)
[Localization](#)
[Modules](#)
[Preferences](#)
[Advanced Parameters](#)
[Administration](#)
[Stats](#)

Order #6 (CPTPVWSGO) - Dzianis Yurevich


 Add a product
  Back to list
  Modules List
  Help

Date: 2014-03-12 04:32:48 | Messages: 0 | New Customer Messages: 0 | Products: 1 | Total: \$165.07

 No invoice
  No delivery slip
  Print order

Awaiting bank wire payment ▼

Orders: < Prev

 Awaiting bank wire payment
 2014-03-12 04:32:51

Customer information

Dzianis Yurevich (#4)
 (den.belvg@gmail.com)
 Account registered: 2014-03-11 11:00:31
 Valid orders placed: 1
 Total spent since registration: \$165.07

Products ordered by subscription

iPod Nano
 Disk space - 16GB, Color - Black
 Periodicity: Abonnement
 (Delivery: 2014-03-13)

iPod Nano
 Disk space - 16GB, Color - Black
 Periodicity: Abonnement
 (Delivery: 2014-03-13)

Documents

Date	Document	Number	Amount
No documents are available			

Payment:


Date	Payment method	Transaction ID	Amount	Invoice
No payments are available				

2014-03-12 04:40:27
 Bank Wire ▼

 \$ ▼

Shipping

Recycled packaging ✖ Gift wrapping ✖

Date	Type	Carrier	Weight	Shipping cost	Tracking number
2014-03-12 04:32:48	Delivery	My carrier	0.500 lb	\$7.00	

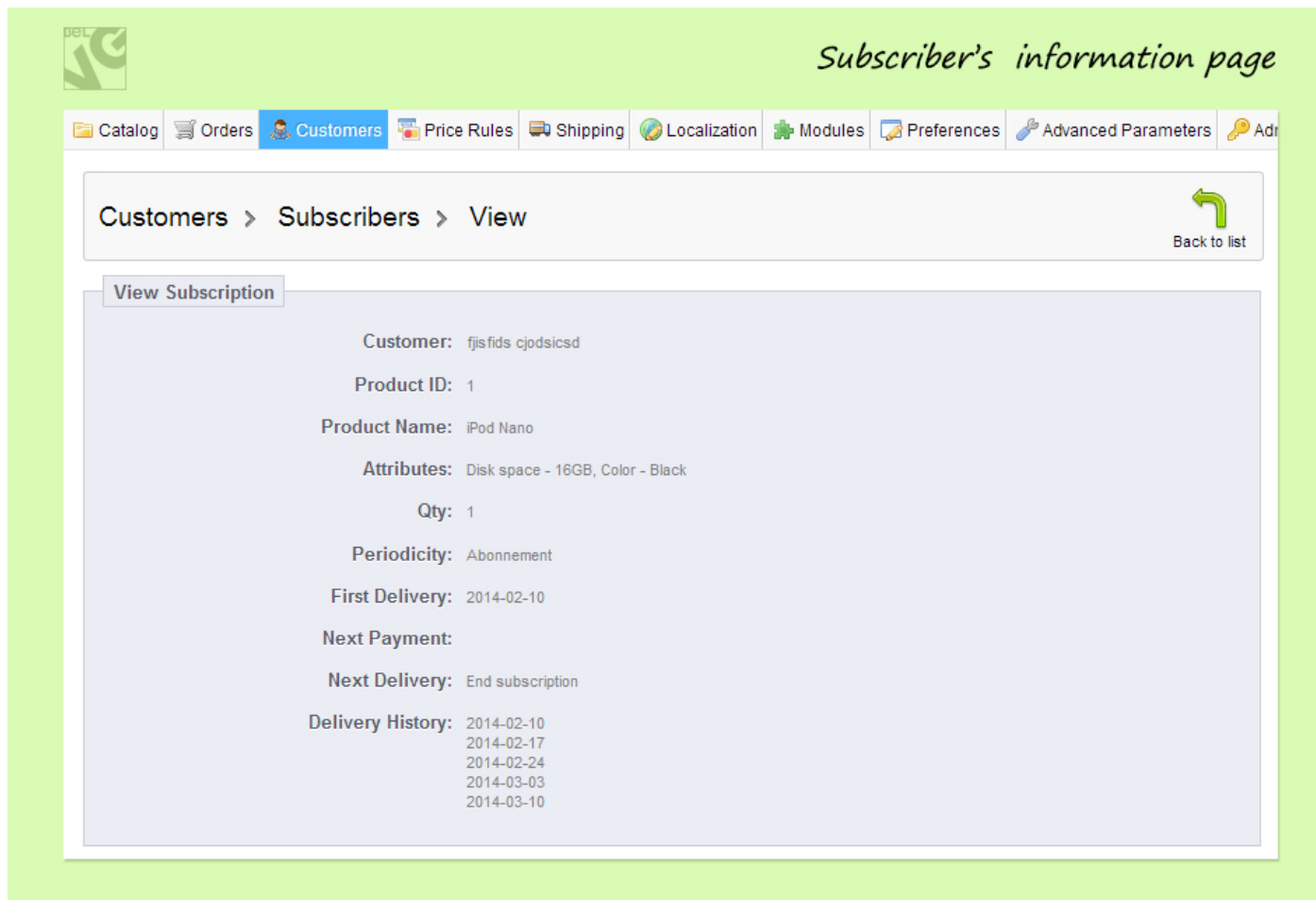
Notification of product delivery date, ordered in subscription

Green attention dragging notification won't let admin forget about product delivery.

How to manage subscribers

You can manage subscribers from Customers → Subscribers.

To view the subscribers' information, click View and you will be led to the Customer Information page.



The screenshot shows the 'Subscriber's information page' in a Prestashop administration interface. The top navigation bar includes links for Catalog, Orders, Customers (selected), Price Rules, Shipping, Localization, Modules, Preferences, Advanced Parameters, and Admin. Below the navigation bar, a breadcrumb trail reads 'Customers > Subscribers > View'. A 'Back to list' button with a green arrow icon is located in the top right corner. The main content area is titled 'View Subscription' and displays the following details for a subscription:

- Customer:** fjsfids cjdscsd
- Product ID:** 1
- Product Name:** iPod Nano
- Attributes:** Disk space - 16GB, Color - Black
- Qty:** 1
- Periodicity:** Abonnement
- First Delivery:** 2014-02-10
- Next Payment:**
- Next Delivery:** End subscription
- Delivery History:**
 - 2014-02-10
 - 2014-02-17
 - 2014-02-24
 - 2014-03-03
 - 2014-03-10

How to set up Cron

To set up Cron you need to install the following script:

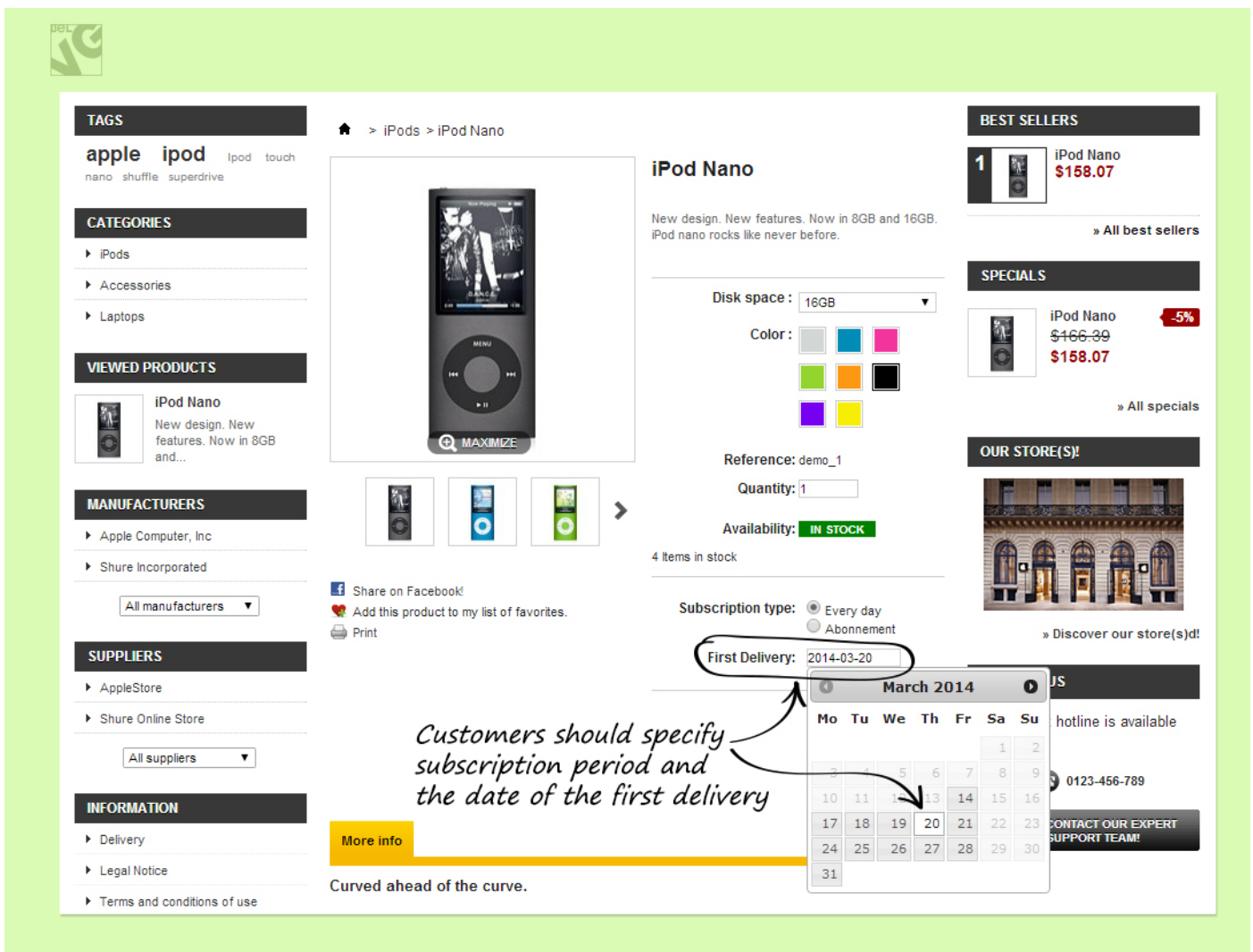
[prestashop_dir]/modules/belvg_subscriptions/cron.php and set up its execution once a day.

Or ask your hosting provider to install and set up Cron script for you.

4. How to Use

It's time to get acquainted with Subscriptions features and the ways customers may use them. We will visually review extension options and activities related to them.

To purchase a product (service) with subscription, customers should specify the subscription type and the date of the first delivery.



The screenshot displays the BELVG e-commerce website interface. The main product is the iPod Nano, shown with a 16GB disk space and a selection of colors. The page includes various navigation and promotional elements:

- TAGS:** apple, ipod, nano, shuffle, superdrive, touch.
- CATEGORIES:** iPods, Accessories, Laptops.
- VIEWED PRODUCTS:** iPod Nano (New design. New features. Now in 8GB and 16GB and...).
- MANUFACTURERS:** Apple Computer, Inc., Shure Incorporated.
- SUPPLIERS:** AppleStore, Shure Online Store.
- INFORMATION:** Delivery, Legal Notice, Terms and conditions of use.

The product details for the iPod Nano include:

- Reference:** demo_1
- Quantity:** 1
- Availability:** IN STOCK
- Subscription type:** ☒ Every day, ☐ Abonnement
- First Delivery:** 2014-03-20

A calendar pop-up for March 2014 is shown, highlighting the date 20. A handwritten note with an arrow pointing to the calendar says: "Customers should specify subscription period and the date of the first delivery".

Other sections on the page include:

- BEST SELLERS:** iPod Nano \$158.07.
- SPECIALS:** iPod Nano \$466.89 (5% off) \$158.07.
- OUR STORE(S):** Discover our store(s)!
- CONTACT OUR EXPERT SUPPORT TEAM!**

At the bottom of the product page, there is a yellow button labeled "More info" and a note: "Curved ahead of the curve."

The Subscriptions extension adds the My Subscriptions tab to the customers' account where they can get the complete information about their subscriptions.


Customer can view and manage subscriptions in his account

 > [My account](#) > [My Subscriptions](#)

My Subscriptions

PRODUCT	QTY	PERIODICITY	FIRST DELIVERY	NEXT PAYMENT	NEXT DELIVERY	ACTIONS
iPod Nano Disk space - 16GB, Color - Black	1	Every day	2014-03-21	2014-03-19	2014-03-21	Edit Qty Disable Delete
iPod Nano Disk space - 16GB, Color - Black	<input type="text" value="1"/>	Every day	2014-03-20	2014-03-18	2014-03-20	Save Disable Delete

 [Back to your account.](#)

BEST SELLERS

1

iPod Nano
\$158.07

» All best sellers

SPECIALS


iPod Nano
~~\$166.39~~
\$158.07


-5%


» All specials

OUR STORE(S)!

From this page customers can unsubscribe, edit items quantity, enable/disable subscription and view payment and delivery history.

Customer receives email notifications for various subscription events.





Hi **Dzianis Yurevich**,

You subscribed to iPod Nano Disk space - 16GB, Color - Black

Thank you for shopping with Subscriptions 1.5!

If you want to remove this subscription, click here: **"My Subscription"**.

Subscriptions 1.5 powered by PrestaShop™



YourLogoHere

Hi **Dzianis Yurevich**,

You subscribed to iPod Nano

Thank you for shopping with Subscriptions 1.5!

To get a subscription 2014-03-31, you will need to pay

Product	Qty	Payment	Delivery	Action
iPod Nano Disk space - 16GB, Color - Black	1	2014-03-30	2014-03-31	Payment Edit/Delete

If you want to remove this subscription, click here: **"My Subscription"**.

Subscriptions 1.5 powered by PrestaShop™









Do you have questions about extension configurations?

[Contact us](#) and we will help you in a moment.



Our Office: *M.Bogdanovicha 130, Minsk, Belarus*

We look forward to your feedback. Comments, opinions and suggestions are largely appreciated. Read our **blog** and follow us on [Facebook](#), [Twitter](#), [Google+](#) and [LinkedIn](#) to know BelVG latest news, analytics and discount offers. See you online!

	BelVG blog	http://blog.belvg.com		Google+ page	http://gplus.to/BelVG
	Facebook page	http://facebook.com/BelVGcom		In page	http://linkedin.com/company/belvg
	Twitter page	http://twitter.com/BelVG_com		Skype	store.belvg
	E-mail	store@belvg.com		Phone	US: +1 650 924 9963